MEINEKE CAR CARE CENTER AUTOMOTIVE TECHNICIAN

www.meinekefortwavne.com

Meineke Technicians have 4 levels of advancement Master Technician; Level A Technician; Level B Technician & Lube Technician

Over the course of 40 years, Meineke is a franchise chain of independently-owned and operated franchises who built its reputation on being the number one after-market automotive maintenance specialist. Meineke Car Care Centers has expanded its menu of product and service offerings to meet the demands of a changing marketplace and evolved into a nationally-acclaimed full-service car care center. From tires to exhaust, and batteries to brakes, Meineke is your preferred one-stop-shop for your car's maintenance.

With over 900 Meineke franchises throughout the United States, Canada, Mexico, Brazil, China, Saudi Arabia and the Caribbean, Meineke franchisees have serviced more than 50,000,000 vehicles since its start in 1972. As we continue to grow, we are always on the lookout for **top talent** to deliver product and service excellence to our valued clientele. So if you are in search of an excellent job in a cutting-edge company that will continuously train you to actualize your skills and talents, then look to Meineke!

Meineke of Fort Wayne has a philosophy that we never rip off a customer, EVER, our motto; Treat Every Customer and Employee like Family. This means you as an employee are polite and courteous every day to every customer and every co-worker, as an employee we help each other out and we are always honest to each other and every customer. Our business was started because the owner's wife was treated with complete disrespect and ripped off at a competitors shop on a routine maintenance visit. This is totally unethical and shows a complete disrespect for a customer and as such the owners reaction was to show shops in Fort Wayne how you should treat every customer. With this philosophy our business has exploded with work and we have one of the highest repeat customer business in the franchise chain at over 73% of every customer we service come back for more service work.

Automotive Technician Job Description:

Our Technicians understand and appreciate the work environment Meineke provides. We offer competitive compensation and excellent benefits packages. Employee salaries range varies by talent, certification(s), education, experience and location. The Technician is responsible for servicing and repairing vehicles as assigned by the Center Manager. Our Technician(s) expertly diagnoses customer vehicle problems, accurately prescribes correct repair action(s), and promptly delivers the required service. The ideal Technician has a high school diploma/GED (advanced education, a plus); is skilled and/or certified in at least two areas/specialties; has vehicle repair experience, an unrestricted driver's license and clean driving record; and has a strong technical performance record.

The following is a representative list of the duties and responsibilities associated with this position:

- Expertly diagnose issues based upon experience, analysis, and testing
- Deliver repair services and/or maintenance procedures in a prompt and high-quality fashion
- Maintain leading-edge knowledge of automotive diagnosis technology, digital manuals, and reference materials
- · Continuously develop an increasingly broad knowledge of how vehicles' complex components work and interact
- Perform routine service inspections, test, and lubricate engines and other major components
- Adapt to rapidly changing technologies in the automotive industry, as well as in the diagnostics arena
- Know and adhere to safety and environmental standards for maintenance/repair facilities
- Use center equipment such as lifts, welders, diagnostic equipment, etc. with confidence and in accordance with all safety procedures
- Lead or train other, less qualified, technicians in maintenance/repair activity when required
- Continuous online training thru Meineke University
- Opportunities to advance to Center Manager; we firmly believe in promoting from within when appropriate

Requirements:

- ASE Certification(s)
- High School Diploma or GED
- Affinity for automotive maintenance/repair
- Experience in automotive repair business
- Exceptional Listener and Communicator
- Professional set of mechanic's hand tools (except Lube Technician)
- Willingness to receive instruction and follow rules; Team Player
- Strong Computer and Internet skills

We hope you consider the opportunities at OUR growing location(s), we value your time and know seeking employment can be stressful. Please complete the <u>attached application</u> or send us your resume to <u>careers@meinekefortwayne.com</u> and please remember to bring your complete application to your interview.